

PROJECT PRODUCTION INSTITUTE

Introduction to Project Production Management

03 December 2019

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Welcome



Safety Briefing



Agenda

Торіс	Process	When
Welcome, Session Context & Purpose	Present with Q&A for clarification	8:30 – 9:00
Three Eras of Project Delivery	Present with Q&A for clarification	9:00 – 9:30
Production System Dynamics	Simulate & Debrief	9:30 – 10:30
Break	Take	10:30 – 10:45
Production System Dynamics (Cont.)	Simulate & Debrief	10:45 – 12:00
Lunch	Take	12:00 – 1:00
How Leading Organizations are Benefiting	Present with Q&A for clarification	1:00 – 2:30
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Wrap Up	Key Takeaways, Plus Delta Analysis	4:30 – 5:00



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Case Problem



Read Case Problem and answer questions

Be ready to report out



Case Problem Debrief



Construction matters for the world economy ... but has a long record of poor productivity

Construction-related spending accounts for

13% of the world's GDP

...but the sector's annual productivity growth has only increased

1% over the past 20 years

\$1.6 trillion of additional value added could be created through higher productivity, meeting half the world's infrastructure need

McKinsey Global Institute (2017) Reinventing Construction: A Route to Higher Productivity

XXX



McKinsey & Company (2013)

Mega-project > 1\$B

98% of mega-projects incur cost overruns or delays



Special Report \$68-billion California bullet train project likely to overshoot budget and deadline targets



OCTOBER 24, 2015, 1:40 PM

Forbes / Investing

APR 1, 2014 \otimes 08:35 AM 1,631 VIEWS

Costly Delays In Bringing Up Kashagan Weighing On Oil Companies' Returns

Leaky Locks May Further Delay \$5.3 Billion Panama Canal Widening

by Michael D McDonald

October 30, 2015 - 4:00 AM PDT

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Last updated: July 17, 2015 8:53 am

South Korean shipbuilders shaken by loss fears

MassDOT: South Coast Rail Plan Now \$1.2B Over Original Budget

2016-06-27

Boston Herald (MA)

(LEAD) Daewoo Shipbuilding dips to 7-year low on loss woes

Apple fires Campus 2 contractors as 'spaceship' faces delays, spiraling costs

By AppleInsider Staff Wednesday, June 10, 2015, 06:45 am PT (09:45 am ET)

THE WALL STREET JOURNAL.

U.S. EDITION

The Little Black Bo

а

Pre-Fab Nuclear Plants Prove Just as Expensive By Rebecca Smith

Rail recovery plan likely to miss deadline; could project hit \$11 billion?



News / Transportation / I-4 Makeover

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Interstate 4 builder's claim: 8-month delay and \$100 million over budget

How Berlin's Futuristic Airport Became a \$6 Billion Embarrassment

Inside Germany's profligate (Greek-like!) fiasco called Berlin Brandenburg

July 23, 2015 by Joshua Hammer



For owners, poor project performance results in loss of revenue, loss of market share, unnecessary use of cash and ultimately reduced shareholder value

For contractors and suppliers, cost and schedule overruns result in lost opportunity, lost profit and shareholder value, and reputational harm

For investors and underwriters, this loss of value translates directly to less viable and less economic projects which translates into higher risk, lower investment opportunities and reduced growth



Probability of failing is far greater than that of succeeding



How did we get here?





"Productivity Trends in the United States" (1909 = 100)

Paul Teicholz, Stanford University





Canadian Organization for Economic Cooperation and Growth



UK Office for National Statistics



Project Production Institute

The Project Production Institute increases industry awareness and facilitates a shift in thinking in support of the application of Project Production Management theory and methodologies to major capital projects

PPI funds research and disseminates knowledge about the application of operations management and systems theory to the delivery of complex and critical projects



PPI Timeline

C30 deflated by annual consumer price index 1964 = 100 🖷 All non-farm industries Project Management Manufacturing



Productivity Data Source: P. Teicholz



ERA-1 PRODUCTIVITY 1900 - 1950

ERA-2 PREDICTABILITY 1950 -

ERA-3 PROFITABILITY 2000 –

CLASSICAL MANAGEMENT How to get more out of workers?	PROJECT MANAGEMENT How to predict project outcomes through measurement/compliance?	PROJECT PRODUCTION MANAGEMENT How to achieve business objectives with minimal use of resources?
 Scientific Management: (Babbage, Taylor, Gilbreths, Hauer, Gantt): Increase productivity through focus on the worker – How to get more out of workers Behavioral Approach: (Follet, Owen, Rothlisberger & Disckson): How to motivate the workers through connecting inborn needs with business objectives (Hawthorne Study, Theory X & Theory Y and Maslow) Administrative Management: (Fayol, Weber & Chandler): How to scale the organization (GM, Standard Oil and Sears) 	Quantitative Approach: Linear Programming: Kantorovich & Dantzig, CPM: (Kelley – DuPont & Walker - Remington Rand UNIVAC), PERT: (Malcolm & Roseboom – Booz Allen & Fazar – USN), US DoD 7000.2, C/SCSC – McNamara (SECDEF), Monte Carlo in PERT: (Van Slyke – Rand Corp), Earned Value Management (EVM) Legal Action: Attorneys, Delay / Acceleration Claims, Eichleay Formula, Claims Consultants, Primavera Claim Digger, Data Analytics / Big Data Analysis Construction Management: Divest Construction Equipment, Shift Risk to Specialty Contractors, Leverage Outsourcing Movement,	Project added to Product/Process Matrix (Schmenner) Operations Science / Factory Physics (Hopp & Spearman) Project Production Management (PPI)
Bureaucracy Resulting from Functions Batch Production / Inventory & WIP Build-up	Lack of transparency Limited accountability and control Excessive use of resources	Enhanced control of time to market Reduced Cost, Duration and use of Cash Less Bureaucracy (indirect cost)
Localized optimization Industrial action	Cost and schedule overruns, claims and unnecessary stress	Reliable project outcomes More collaborative / less stressful environment



Era 1 - Productivity



Taylor's Scientific Management



Separation of planning from doing Time study Advent of 8 functional foremen Piece work based compensation Gantt or bar chart



Scientific Management for Construction



In mechanical lines much has been done to try out this new leadership—to adopt scientific management and establish new standards for a greater efficiency in manufacturing.

It has been thought that these principles, so successfully applied in the manufacturing field, are not applicable to engineering and architectural construction. This idea, however, has been proven erroneous by the successful work of those pioneers in the contracting field.

The author's experience as a construction economist covering the past decade has taught him that scientific management is applicable to construction—he has applied and is applying the principles of such management with a fair degree of success.

This treatise is the result of the author's experience. It is offered to the profession with the hope that engineers and contractors can build up and strengthen their organizations for greater efficiency, making possible the earning of larger profits.

....:

DANIEL J. HAUER.

April, 1918.



Era 2 – Predictability



Functional activities developed in the 1960's



Project management, then, is the application of knowledge, skills and techniques to execute projects effectively and efficiently. It's a strategic competency for organizations, enabling them to tie project results to business goals — and thus, better compete in their markets.

It has always been practiced informally, but began to emerge as a distinct profession in the mid-20th century. PMI's *A Guide to the Project Management Body of Knowledge (PMBOK® Guide)* identifies its recurring elements:

Project management processes fall into five groups:

- Initiating
- Planning
- Executing
- Monitoring and Controlling
- Closing

Project management knowledge draws on ten areas:

Integration	Scope	Time
Cost	Quality	Procurement
Human resources	Communications	Risk management
Stakeholder management		



Evolution of the Project Management "Iron Triangle"



"Pick any two" [edit]

You are given the options of *Fast, Good*, and *Cheap*, and told to pick any two. Here *Fast* refers to the time required to deliver the product, *Good* is the quality of the final product, and *Cheap* refers to the total cost of designing and building the product. This triangle reflects the fact that the three properties of a project are interrelated, and it is not possible to optimize all three – one will always suffer. In other words you have three options:

- Design something quickly and to a high standard, but then it will not be cheap.
- Design something quickly and cheaply, but it will not be of high quality.
- Design something with high quality and cheaply, but it will take a relatively long time.

STR Model [edit]

The STR model is a mathematical model which views the "triangle model" as a graphic abstraction of the relationship:

 $Scope = Time \times Resources$

Scope refers to complexity (which can also mean quality). Resources includes humans (workers), financial, and physical. Note that these values are not considered unbounded. For instance, if one baker can make a loaf of bread in an hour, that doesn't mean ten bakers could make a loaf in six minutes.



"Advanced Work Packaging provides two primary benefits 1) improved productivity and 2) increased predictability"

CII Implementation Resource 272-2, Version 3.1 Volume I



Era 3 - Profitability



Project Production Management

Journal of Project Production Management

VOLUME 1 | WINTER 2016



PROJECT PRODUCTION INSTITUTE Project as Production System

5 Levers

Operations Science





Production Rates Drive Milestone Dates



PPM Focuses on Production Rates (not dates)





Operations Science is the basis for understanding and influencing all and any type of production system behavior

Project Production Management (PPM) focuses on project, job shop and batch flow production systems



Operations Science to better understand and influence project outcomes



Well established field of engineering and management science







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PROJECT MANAGEMENT



PRODUCTION MANAGEMENT




1.2 What is a Project?

A project is a temporary endeavor undertaken to create a unique product, service, or result. Project Management Institute (2012-09-01).

1.5.1.1 Operations Management

Operations management is a subject area that is outside the scope of formal project management as described in this standard.

Operations management is an area of management concerned with ongoing production of goods and/or services. It involves ensuring that business operations continue efficiently by using the optimum resources needed and meeting customer demands. It is concerned with managing processes that transform inputs (e.g., materials, components, energy, and labor) into outputs (e.g., products, goods, and/or services).

A Guide to the Project Management Body of Knowledge (PMBOK® Guide)—Fifth Edition (ENGLISH) (Kindle Locations 601-602). Project Management Institute. Kindle Edition.



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Production System Variability Simulation



Form groups of 5 people

Each person performs a step in a process (linear sequence)

100 chips and 1 die are distributed to each group







Dice	Number of Rolls			
	Position 1	Position 5	Total	Average



Debrief



What are your overall observations?

Was any step the bottleneck (working at or close to 100%)?

Did you observe stocks between each step?

Was everyone able to pass what they rolled? If not, why?

Did the players waiting for stocks increase or decrease process time?



What can be done to improve performance?





Actual WIP vs. Optimal WIP









Re-sequencing New technology Material defects New techniques Material delays Equipment failures

Longer completion times Weather delays Ground conditions Expedited permits More favorable locations Rework

Can variability be fully eliminated?

Should variability be fully eliminated?



Variability can be beneficial or detrimental



Beneficial Variability

Re-sequencing

New technology

New techniques

Expedited permits

More favorable locations

Detrimental Variability Material delays Equipment failures Rework Longer completion times Weather delays Ground conditions Material defects



Regardless of the type, variability will always degrade system performance



Where there is variability, there will be loss of capacity, time or some combination thereof







Variability and inventory are a blind spot or gap that significantly increase project cost and schedule duration



Is there an implicit amount of variability in our time-cost trade-off curve that we take for granted?



Variability is the root and inventory is its flower



Inventory is visible time















Queue





Inventory = WIP + Stock











Cost of Inventory

Time to amass

Handle (equipment and labor)

Hold (laydown, warehousing, etc.)

Preserve

Out of sequence work

Rework

Obsolescence (due to design change)

Degradation

Theft

Unnecessary cash tied-up

.....



Inventory: Anything waiting to be worked or being worked



Physical or Informational







"Gap" in the current approach results in unnecessary cost, time and use of cash



PROJECT MANAGEMENT



PRODUCTION MANAGEMENT





Fundamental Relationships

Little's Law:

$WIP = TH \times CT$

Cycle Time Formula:

CT = RPT + BT + MT + QT + SDT + WTMT + PTB

RPT = PT + ST + DT

BT = (Waiting for Batch) + (Waiting in Batch)

VUT Equation:

 $\operatorname{CT}_q \approx V \times U \times t$

$$\approx \left(\frac{c_a^2 + c_e^2}{2}\right) \left(\frac{u}{1 - u}\right) t_e$$





$$\begin{aligned} \mathrm{CT}_{q} &\approx V \times U \times t \\ &\approx \left(\frac{c_{a}^{2} + c_{e}^{2}}{2}\right) \left(\frac{u}{1 - u}\right) t_{e} \end{aligned}$$







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Form a group of six people

Objective – build an airplane using components that move through the different workstations simulating a production line

Legos are used as parts for the airplane

Instructions will be given as to how to build the airplanes (the production system design)



Instructions



Phase	Description
1	Batch flow & push
2	Single piece flow & pull



Phase	Description	Policies	Control Protocol	Measurements
1	Batch flow & push	Batch size = 5 Workers not allowed to repair defects Stop at 6 min.	Push	Time 1 st Good Airplane Total number of good airplanes Total number of airplanes to be reworked Total number of airplanes not completed



Debrief – Phase 1

What are the problems you experience during this phase?

What improvements would you propose to solve these problems? Why?

What do you think about your individual performance? Explain



Phase	Description	Policies	Control Protocol	Measurements
2	Single piece flow & pull	Batch size = 1Workers allowed to repair defectsStop at 6 min.Workers can only have one component in front of them and only one component in the queue	Pull	Time 1 st Good Airplane Total number of good airplanes Total number of airplanes reworked Total number of airplanes not completed

Debrief – Phase 2

What did you learn about the effect of a pull system combined with smaller batch sizing?

What do you think about your individual performance this time? How that this performance compare with the performance of the production system?

What problems did you experience during this phase?

What further improvements can be made? What are the constraints for these improvements?



Phase	Total number of good airplanes (throughput)	Time required to build the first good airplane (cycle time)	Total number of airplanes to be reworked	Total number of airplanes (not completed) in all workstations (WIP)
1				
2				









Raw Materials Inventory

Cutting Station

Transport to Holding

Holding Area



Welding Bay 3



---- Production Control







Unnecessary use of inventory increases cost, time and risk of EH&S incidents and results in operability issues due to the time and capacity it takes to amass, handle and hold the inventory, not to mention potential obsolescence



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Production System Optimization

Project Production Control

Computer-Aided Production Engineering









PROJECT MANAGEMENT



PRODUCTION MANAGEMENT





Production System Optimization



Identify and remove any unnecessary use of resources (capacity, inventory and time)



PSO can be used to Optimize:

Core Production Systems & Distribution Networks Engineering Processes & Offices Fabrication / Manufacture Processes & Facilities Logistics Routings & Flows Site Construction Project Value Stream Some Combination of the Above





Data Capture and Input



PILING PRODUCTION SYSTEM

PROJECT	TOTAL	DRIVEN	CUT	CROPPED	W (Cropped)	(IP I – Driven)
А	27,589	22,711	7,605	11,599	11,112	49%
В	6,135	1,046	61	0	1,046	100%





PROJECT	TOTAL	DRIVEN	CUT	CROPPED	W (Croppec	/IP I – Driven)
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В	6,135	1,046	61	0	1,046	100%















STRATEGIC PROJECT SOLUTIONS®

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Potential Benefit

PERFORMANCE MEASURE	CURRENT	OPTIMAL	DIFF
Wells Per Year	177.29	177.29	
Production Cost per Day	\$2,189,322	\$1,776,363	-18.9%
Production Cost per Year	\$799,102,577	\$648,372,386	-18.9%
Cycle Time (days)	372.82	126.43	-66.1%
WIP (Wells)	181.08	61.41	-66.1%
WIP (\$)	\$213,317,821	\$72,337,099	-66.1%
Cost Per Year	\$831,100,250	\$659,222,951	-20.7%
Cost Per Well	\$4,687,914	\$3,718,421	-20.7%
Months until first well	12	4	-66.1%
Wells Produced After 3 Years	350.77	470.45	34.1%
Production After 3 Years (boe)	37,998,043	68,349,940	79.9%
Profit After 3 Years	\$1,308,399,264	\$2,353,516,257	79.9%



PIPELINE CROSSINGS





Pipeline



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Project Production Control



Ensure production system behaves in accordance with objectives (i.e., effective allocation of resources, management of variability)


NOT Project Controls



Project Controls Report and forecast progress Accounting



Project Production Control Plan, control and improve work

Operations Science



"...The word 'controls' is not the plural of the word 'control' ... the two words have different meanings altogether. The synonyms for controls are 'measurements' and 'information'. The synonym for control is direction ... Controls deal with facts, that is with events of the past. Control deals with expectations, that is, with the future"

Peter Drucker















STANDARD PROCESSES

Buildable and repeatable sequence of work that combines all physical work and any type of support work





Unit of Production + Standard Work Sequence Standard Product vs. Standard Process



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PRODUCTION SCHEDULING

A Production Schedule is the optimal combination of standard processes and one-off processes including production constraints required to meet a production milestone by the LRM date





Production Scheduling Session

Integrated Production Schedule

Production Schedules are developed collaboratively with involvement of all required disciplines and by those directly responsible for the work





Can an operation be performed as planned?





Do we understand interdependencies and constraints in order to minimize variability?



Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7
PLC data available (FB-area)	Wiring PLC vendor data into SPI (ND)	Assign template (ND)	Generate layout, perform self-check, do the checking and issue for FB/HO review (ND)	FB/HO to do the review and send back to ND (FB-area)	Incorporate FB/HO review. Comments if any and send final copy to PDDM for issue (ND)	Issue on POL (ND-area and PDDM)

Design - ND HVAC - C&I Translation Endorsement HVAC - Mechanical Quality - Contractor Design HVAC PDDM Engineering - ND













Type of Work	Process	Recommended Control Cycle	
Knowladge	Design / Engineering	M/ooldu	
Knowledge	Support Processes (e.g., Procurement)	VVEEKIY	
	Fabrication & Assembly		
Craft	Construction & Commissioning	Daily / Shift	
	Turnaround / Routine Maintenance		



Daily Production Planning



Daily Production Plan

Execute Work



Daily Production Planning Cycle

Cross-discipline / functional / company team updates the status of today's work and commits tasks for tomorrow including capacity allocation and integration of field and support tasks













Continuous Improvement







How to effectively synchronize supply with demand?





Conventional Thinking - "Better looking at it than looking for it"

Use of large volumes of inventory as the means to synchronize



Types of Supply Made to Stock Made to Order Engineered to Order



MADE TO STOCK



MADE TO ORDER



ENGINEERED TO ORDER





17% - 35%

7% - 24%



Lookahead Reliability - PAT (%) 60 40 20 0 31 Mar 10 24 Jul 10 16 Nov 10 11 Mar 11 04 Jul 11 27 Oct 11 19 Feb 12 13 Jun 12 06 Oct 12 29 Jan 13 24 May 13 16 Sep 13

Lookahead Reliability



27 Jun 17 20 Oct 17 07 Jun 18

30 Sep 18 23 Jan 19 18 May 19

12 Feb 18

04 Mar 17

100









PROJECT PRODUCTION CONTROL FOR FABRICATION

Project Controls

Project Production Control



Performance



Work Execution





Production Scheduling (Use of Standard Processes)



Production Planning



Production Plan

Production Planning



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Execute Work

Production Planning Cycle





Shared Fabrication Capacity- "You are not the only customer"



PROJECT PRODUCTION CONTROL FOR ENGINEERING



PROJECT PRODUCTION CONTROL



Performance Indicators



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Production Planning



Work Execution



Computer-Aided Production Engineering



Reduce cost and time through effective design of standard operations and processes (standard work)

Fabrication, logistics and construction / commissioning operations














Bill of Material (BOM)

Bill of Process (BOP)



4D Visualizations



Construction Process







Equipment Use (Space / Time Conflict)





Aggregated Steps	Detailed Process Steps	Tools / Equipment	# of Workers per Action	Total Minutes Per Step	Total Worker Minutes Per Step
1. Prep First Lift Site (in parallel)	Position crane	Crane	2	25	50
	Position truck	Truck	2	3	6
	Supply support equipment	Crane, Slings, hook tool, Lift Frame, Spacers, Ladder, tag lines	1	10	10
2. Load T3/T2 Truck	Load T3 box	Crane, Truck, , Lift Frame, Spacers, Ladder, tag lines	6	6.10	36.6
	Load first T2 box	Crane, Slings, hook tool, Lift Frame, Spacers, Ladder, tag lines	6	10.8	64.8
	Load second T2 box	Crane, Slings, hook tool, Lift Frame, Spacers, Ladder, tag lines	6	7.9	47.4
3. Prep Second Lift	Position crane	Crane	2	22.6	45.2
Site (in parallel)	Position truck	Truck	2	3	6
4. Load T1 Truck	Load T1 box	Crane, Truck, Lift Frame	6	16.3	97.8
5. Transport Boxes	Transport to site	Truck	Varies Depending on Distance from Yard		
			TOTAL	104.7	363.8





Install T1 box



Install first T2 box with dowel



Place dowel



Install second T2 box



Install T3 box



Continue with Box Installation





\$1.83bn desalination plant project – 100 GL annual capacity

Two separable portions, 50% capacity each

First Water – 10% capacity



Works commenced as planned – April 2009

Design and procurement quickly fell behind due to magnitude and complexity

As design and equipment became available the active number of work fronts increased rapidly

Schedule performance began to suffer

Results

MILESTONE EVENT	PROGRAM DATE	ACTUAL DATE	VARIANCE
SP-1 Practical Completion	03 Aug 12	19 July 12	15 days
SP-1 Project Handover	12 Sep 12	28 Aug 12	15 days
SP-2 Practical Completion	12 Nov 12	25 Oct 12	18 days
SP-2 Project Handover	22 Dec 12	04 Dec 12	18 days



Refinery Project – PPM Results (1 of 2)

Operation	Pre- Implementation	Unit	Estimated Production Rate	Hours Above Estimate	Potential Additional Hours	Post- Implementation
Concrete Placing	9.28	Hrs/m3	2.00	+7.28	41,986	1.76
Reinforcement Fixing	17.00	Hrs/ton	12.50	+4.50	10,919	12.48
Formwork Fix & Strike	5.22	Hrs/m2	4.00	+1.22	2,061	3.35

Refinery Project – PPM Results (2 of 2)

Metric	Site 1	Site 2	Site 3	Site 4
Piping	2.5 mhr/lf (~4 Avg Dia In)	4 mhr/lf (~4 Avg Dia In)	2.9 mhr/lf (~6 Avg Dia In)	3.01 mhr/lf
Steel	20.9 mhr/ton	30 mhr/ton	26.7 mhr/ton	46.5 mhr/ton
Concrete	9.2 mhr/cyd	11 mhr/cyd	10.5 mhr/cyd	24.8 mhr/cyd

*Same processing system compared for all sites



Technology Infrastructure Project – PPM Results

ITEM	BEFORE	AFTER*	NEXT CONTINUOUS IMPROVEMENT
Number of Steps	252	97	Minimize steps outside standard process and explore unknown steps
Reliability	0-38%	98%	Sustain reliability levels through control
Cycle Time (PO to Install)	65-220 days	Target 71 days Actual 49 days	Further reduce variability to reduce overall cycle time
Cost	100%	64%	Decrease time for onsite installation to further reduce cost

* Process Optimization and Production Control



Case Problem Revisited



Agenda

Торіс	Process	When
Welcome, Session Context & Purpose	Present with Q&A for clarification	8:30 – 9:00
Three Eras of Project Delivery	Present with Q&A for clarification	9:00 – 9:30
Production System Dynamics	Simulate & Debrief	9:30 – 10:30
Break	Take	10:30 – 10:45
Production System Dynamics (Cont.)	Simulate & Debrief	10:45 – 12:00
Lunch	Take	12:00 – 1:00
How Leading Organizations are Benefiting	Present with Q&A for clarification	1:00 – 2:30
Break	Take	2:30 – 2:45
How Leading Organizations are Benefiting (Cont.)	Present with Q&A for clarification	2:45 – 4:30
Wrap Up	Key Takeaways, Plus Delta Analysis	4:30 – 5:00



Key Takeaways



Plus / Delta



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