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# Engineering acceleration using Project Production Management

case study, December 2018

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# Client struggling to deliver engineering as per schedule

## Context

- Advanced Industries client in **engineering phase of major project** in Europe
- **Engineering scope critical** to unlock long lead procurement activities
- **Challenging regulatory environment** with design inputs from multiple stakeholders
- **Low clarity on overall engineering process**
- **Challenges to deliver** on customer requirements and schedule

## ➤ Our approach

- Deploy Project Production Management:



- Define standard engineering process
- Develop simulation model of process performance
- Optimize engineering process
- Deploy Project Production Control

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# Challenges experienced by project team

 Tasks needed to complete engineering **not fully defined, aligned or, worst case, known**


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 **Siloed approach** with too infrequent or inefficient interaction and alignment between individuals and/or sub-teams

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 **Fragmentation of resources** leading to sub optimal prioritization at working/ task level


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 **No early warning** or visibility on (risk of) delays

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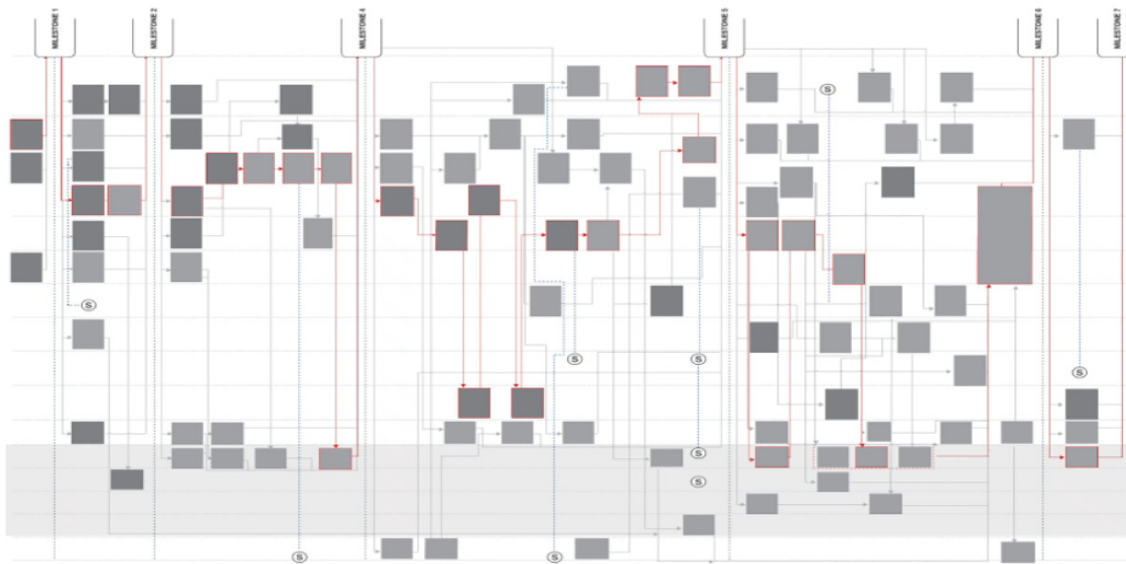
 **Focus on excuses and blame**, not on addressing the root causes for delays in task execution

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 **Build up of work-in-process** resulting in deliverables taking longer and longer to complete

# Detailed process mapping set the stage

Engineering process defined and tested with project team



### Process mapping captured:

- Activity sequences and handoffs
- Work load and level of effort
- Capacity constraints of team members

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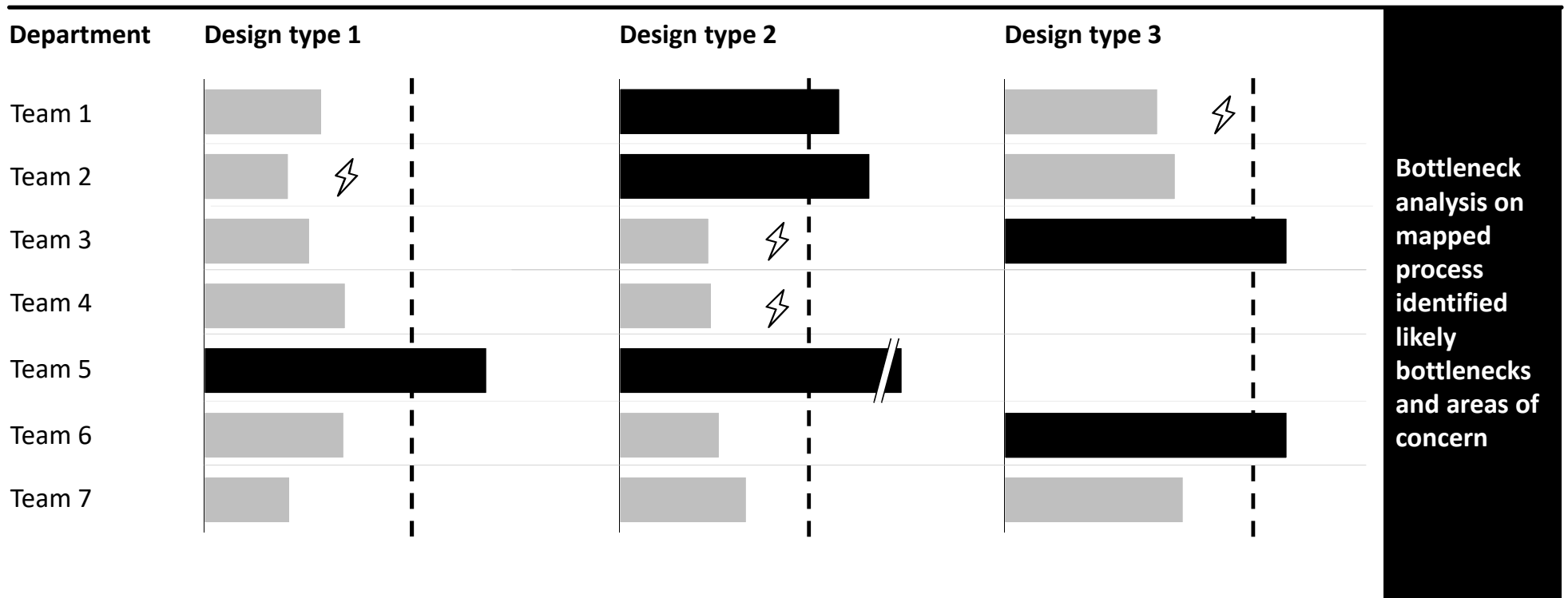
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# Initial analysis highlighted likely bottlenecks

## Bottleneck analysis of throughput of engineering

Throughput capacity per year in number of designs

— Peak throughput ⚡ Likely bottleneck ■ Below capacity ■ Sufficient capacity



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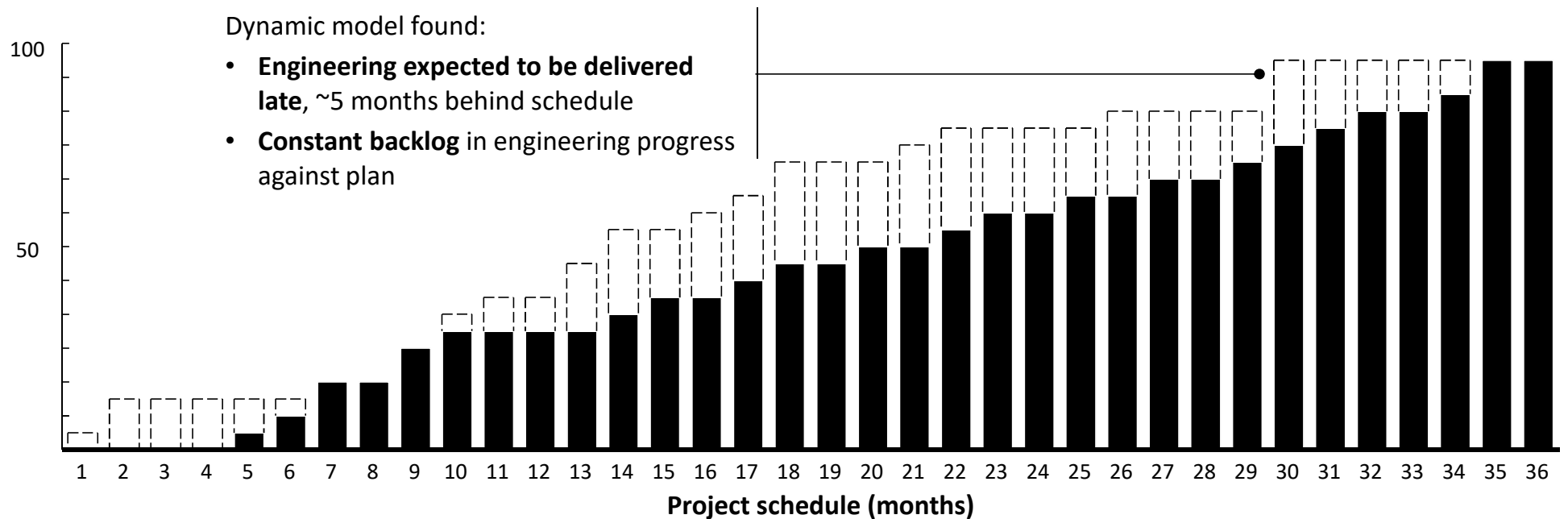
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# Dynamic model (Discrete Event Simulation) predicted a five month schedule overrun

## Cumulative engineering process

% design completed

Baseline schedule    Projected output



With baseline model established, scenarios tested to explore benefit of interventions to meeting project schedule

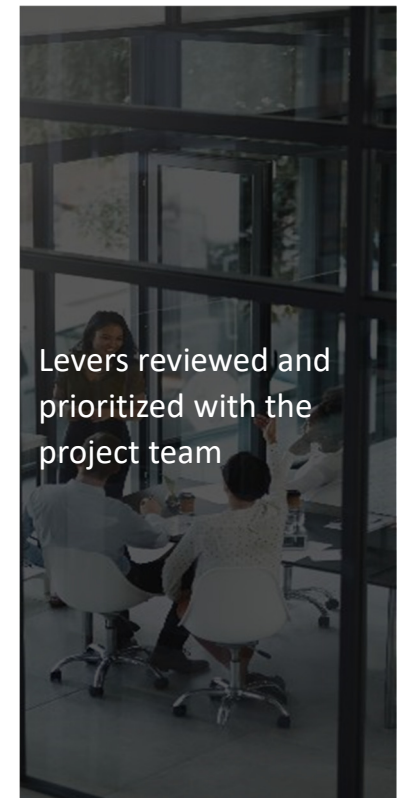
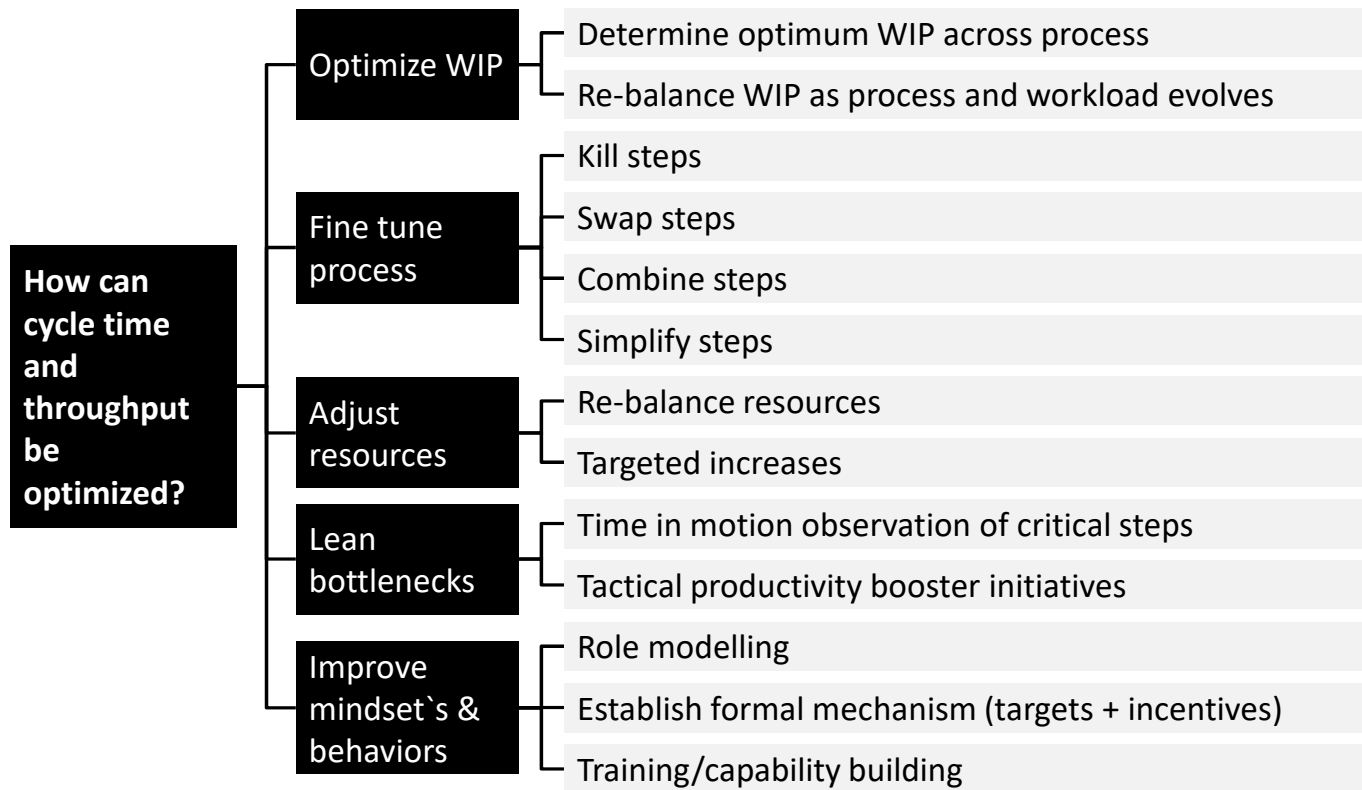
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# Levers to optimize cycle time and throughput



# Targeted interventions could deliver project within current schedule

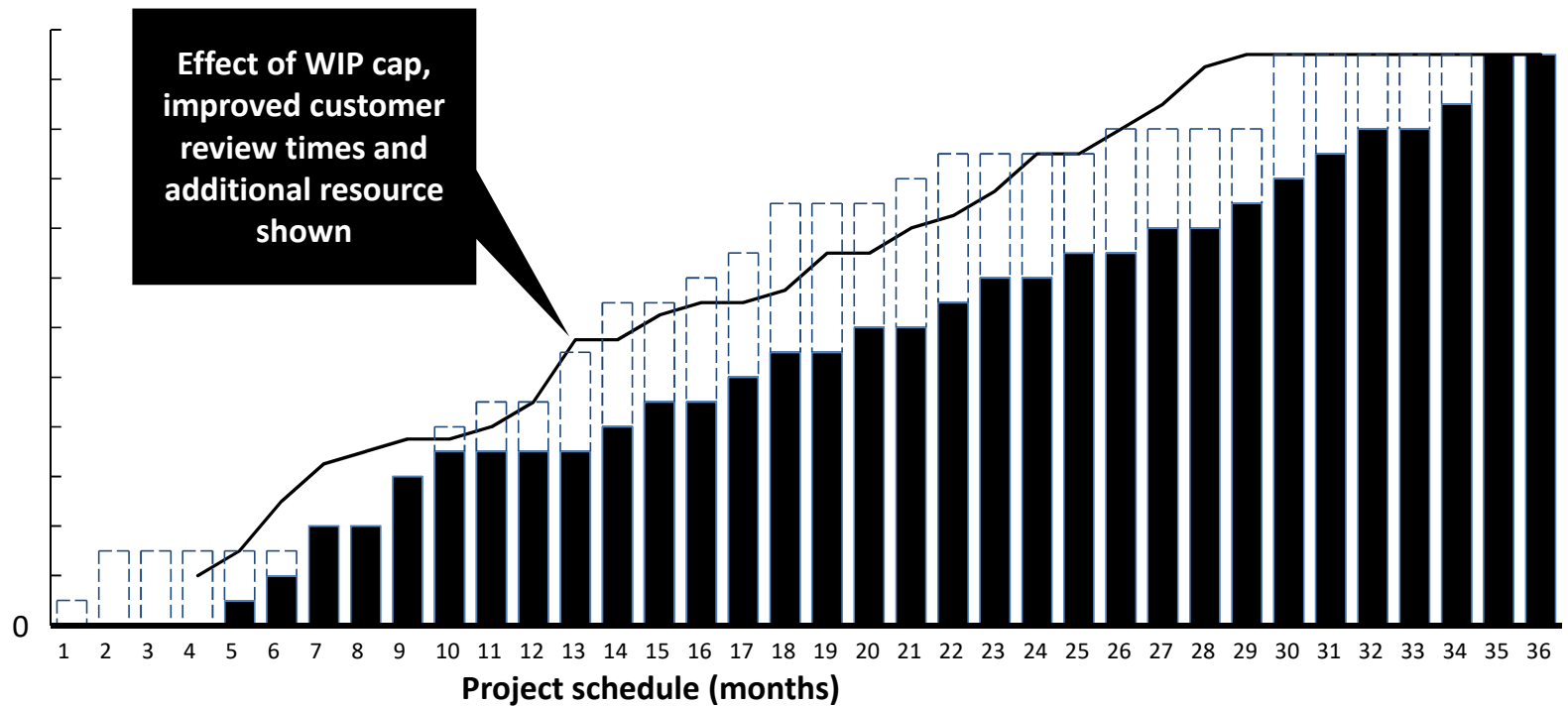
## Scenarios applied

## Cumulative number of designs at handover to sites Number of designs

Baseline schedule    Projected output    Scenario

### Production System modelled with:

- WIP capped at xx designs in process
- Customer team review times reduced by 50%
- One additional resource added in bottleneck teams



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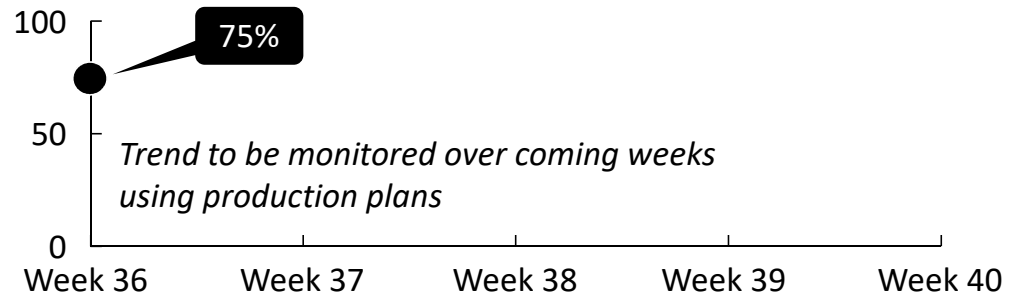
# PPC set up to drive daily work and capture the data required to refine the model

## PPC kicked off

- Standard process used to define **production schedule & production plan**
- Structured review of production plan tasks completed to assess **commitment reliability and plan adherence**
- **Root cause** of incomplete tasks captured, with preventative actions defined

## ➤ Outputs from production control week 1

**Commitment reliability**  
(% planned tasks complete)



**Root causes categories for incomplete tasks**

Categories of incomplete tasks , Number of incomplete tasks

Category	Count	Detail
Tools & equipment	3	Incomplete training for IT system
Under estimated workload	3	First of type design activities
Priority change	1	Management re-direction on priority

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# PPM brought tangible benefits to project while setting teams up for future performance improvement

## Interventions made



**Mapped three engineering processes** through 10+ workshops with all relevant stakeholders



**Dynamic simulation model** created one solution to identify critical path and potential **bottlenecks**



Identification of 10+ initiatives to **optimize process** incl. capping of WIP and introduction of production control



Established **weekly production control meeting** to discuss progress and potential blockers, and capture data for model



**Trained** two clients in production control tool and **coached** teams on task prioritization and internal communication

## Impact realized

- **Visibility:**
  - **Workflow** of activities to follow identified
  - **Projected finish date** estimated
  - **Impact of interventions** on delivery schedule assessed
- **Schedule de-risking:**
  - **5 months** compression potential on critical engineering
- **Capability building:**
  - **2 production control facilitators** in training
  - **~20 people** introduced to project production management

